October 9, 2015

Universal Service Administrative Company Schools and Libraries Division 2000 L Street NW, Suite 200 Washington DC 20036



Offering award-winning IT solutions across the Southeast for over 25 years.

Regarding:

FRN 2333501 SPIN 143007309

BEN 208677 Brunswick County Schools Application 827547

Dear Sir or Madam,

We are requesting a waiver and extension of the 9/30/14 installation deadline for the aforementioned FRN to 9/30/2015 due to multiple reasons beyond our control. The original FCDL was issued on 8/13/2012 and funding commitment occurred on 4/3/13. The FCDL issued on 8/13/2012 was initially not funded due to the discount percentage of 88%; however, the district's discount percentage was later recalculated at 90% and the status was changed from "NOT FUNDED" to "FUNDED" on 4/3/2013. Based on the direction of the district, shipment of equipment commenced in September of 2013 and was completed in February, 2015. We are formally requesting a waiver for extension of the service delivery deadline to 9/30/2015 as a result of the delay in funding approval due to a discount percentage calculation amendment, and based on the fact that we were unable to complete delivery and installation of the last phase of this project due to the funding approval delay and subsequent order from the billing entity.

We believe that since the funding commitment occurred on 4/3/2013 (after the March deadline) in addition to the other items listed above, the installation deadline should be extended to 9/30/15. Upon rejection of several invoices, we were notified of the invoice deadline extension and contract extension requirements, which we promptly extended. During this time, we could have petitioned USAC for the service date deadline extension; however, due to the delays in resubmitting invoices multiple times and receipt of multiple rejections, we were not made aware of the need for the installation service date extension until after the other issues were corrected.

In regards to the school district, Hurricane Arthur (July 2014) forced a delay of 6 months on the final implementation as they recovered from the storm. Additionally, there was a global service substitution request by Cisco on two items that caused the delay in ordering the original material 3-4 months pushing back the entire implementation.

We were prepared to send in the waiver substitution by 9/30/15, however the heavy rains, floods and pending storm reassigned our administrative resources.





We appreciate your help in this matter. Thank you in advance for your consideration.

Regards,

David Lewis

CFO

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